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DEPARTMENT OF LABOUR

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**RULES FOR THE CONDUCT OF PROCEEDINGS BEFORE THE COMMISSION
FOR CONCILIATION MEDIATION AND ARBITRATION**

The Governing Body of the Commission for Conciliation, Mediation and Arbitration hereby publish the Rules in terms of the Labour Relations Act, 1995 (Act No. 66 of 1995), as amended, effective from the 1st March 2020.

Act

As published under GNR1448 in GG 25515 dated 10 October 2003
as amended by

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R1512	25607	17 October 2003
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R530	26279	30 April 2004
R531	26279	30 April 2004
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R380	27490	22 April 2005
R 97	29587	09 February 2007
R1176	31564	07 November 2008
R705	34577	02 September 2011
R494	35435	12 June 2012
R776	42092	7 December 2018

COMMISSION FOR CONCILIATION, MEDIATION AND ARBITRATION

The Governing Body of the Commission for Conciliation, Mediation and Arbitration hereby, in terms of Rule 115(2A) of the Labour Relations Act 66 of 1995, publishes the Rules as amended.

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PART ONE SERVING AND FILING DOCUMENTS

1 How to contact the Commission

- (1) The addresses, telephone, telefax numbers and e-mail addresses of the offices of the Commission are listed in Schedule One to these Rules.
- (2) Documents may only be filed with the Commission at the addresses, telefax numbers and e-mail addresses listed in Schedule One.

2 When are the offices of the Commission open

- (1) The head office and the regional offices of the Commission will be open every day from Monday to Friday, excluding public holidays, between the hours of 08h30 and 16h30, or as determined by the Commission.
- (2) Documents may be filed with the Commission during the hours referred to in sub-rule (1).
- (3) Notwithstanding sub-rule (2), documents may be faxed and e-mailed at any time on any day of the week to the Commission.

3 How to calculate time periods in these Rules

- (1) For the purpose of calculating any period of time in terms of these Rules -
 - (a) day means a calendar day; and
 - (b) the first day is excluded and the last day is included, subject to sub-rule (2).
- (2) The last day of any period must be excluded if it falls on a Saturday, Sunday, public holiday or on a day during the period between 16 December to 7 January¹.

4 Who must sign documents

- (1) A document that a party must sign in terms of the Act or these Rules may be signed by the party or by a person entitled in terms of the Act or these Rules to represent that party in the proceedings.
- (2) If proceedings are jointly instituted or opposed by more than one employee, documents may be signed by an employee who is mandated by the other employees to sign documents. A list in writing of the employees who have mandated the employee to sign on their behalf must be attached to the referral document.

5 How to serve documents on other parties

- (1) Unless otherwise provided for in these Rules, a party must serve a document on the other parties -
 - (a) by handing a copy of the document to -
 - (i) the person concerned;
 - (ii) a representative authorised in writing to accept service on behalf of the person;
 - (iii) a person who appears to be at least 16 years old and apparently in charge of the person's place of residence, business or place of employment premises at the time; or
 - (iv) a person identified in sub-rule (2);
 - (b) by leaving a copy of the document at -
 - (i) an address chosen by the person to receive service; or
 - (ii) any premises in accordance with sub-rule (3);
 - (c) by e-mailing, faxing or telexing a copy of the document to the person's e-mail, fax or telex number respectively, or an e-mail address, fax or telefax number chosen by that person to receive service;
 - (d) by sending a copy of the document by registered post or telegram to the last known address of the party or an address chosen by the party to receive service.
- (2) A document may also be served -
 - (a) on a company or other body corporate by handing a copy of the document to a responsible employee of the company or body at its registered office, its principal place of business within the Republic or its main place of business within the magisterial district in which the dispute first arose;
 - (b) on an employer by handing a copy of the document to a responsible employee of the employer at the workplace where the employees involved in the dispute ordinarily work or worked;

- (c) on a trade union or employers' organisation by handing a copy of the document to a responsible employee or official at the main office of the union or employers' organisation or its office in the magisterial district in which the dispute arose;
 - (d) on a partnership, firm or association by handing a copy of the document to a responsible employee or official at the place of business of the partnership, firm or association or, if it has no place of business, by serving a copy of the document on a partner, the owner of the firm or the chairman or secretary of the managing or other controlling body of the association, as the case may be;
 - (e) on a municipality, by serving a copy of the document on the municipal manager or any person acting on behalf of that person;
 - (f) on a statutory body, by handing a copy to the secretary or similar officer or member of the board or committee of that body, or any person acting on behalf of that body; or
 - (g) on the State or a province, a state department or a provincial department, a minister, premier or a member of the executive committee of a province by handing a copy to a responsible employee at the head office of the party or to a responsible employee at any office of the State Attorney.
- (3) If no person identified in sub-rule (2) is willing to accept service, service may be effected by affixing a copy of the document to -
- (a) the main door of the premises concerned; or
 - (b) if this is not accessible, a post-box or other place to which the public has access.
- (4) The Commission or a commissioner may order service in a manner other than prescribed in this Rule.

5A Notice of proceedings before the Commission

The Commission may provide notice of a conciliation or arbitration hearing, or any other proceedings before it, by means of any of the methods prescribed in Rule 5 and/or by means of short message service.

6 How to prove that a document was served in terms of the Rules

- (1) A party must prove to the Commission or a commissioner that a document was served in terms of these Rules, by providing the Commission or a commissioner -
- (a) with a copy of proof that the document has been mailed by registered post to the other party;
 - (b) with a copy of the telegram or telex transmitting the document to the other party;
 - (c) with a copy of the telefax transmission report indicating the successful transmission to the other party of the whole document;

- (d) if a document was served by hand -
 - (i) with a copy of a receipt signed by, or on behalf of, the other party clearly indicating the name and designation of the recipient and the place, time and date of service; or
 - (ii) with a statement confirming service signed by the person who delivered a copy of the document to the other party or left it at any premises; and
 - (e) if a document was served by e-mail, with a copy of the sent e-mail indicating the successful dispatch to the other party of the e-mail and any attachments concerned.
- (2) If proof of service in accordance with sub-rule (1) is provided, it is presumed, until the contrary is proved, that the party on whom it was served has knowledge of the contents of the document. The relevant provisions of the Electronic Communications and Transactions Act 25 of 2002 are applicable in respect of any issue concerning service by e-mail or the service of a notice of proceedings by short message service as permitted by rule 5A.
- (3) The Commission may accept proof of service in a manner other than prescribed in this Rule, as sufficient.

7 How to file documents with the Commission

- (1) A party must file documents with the Commission -
- (a) by handing the document to the regional office of the CCMA or the office of the Department of Labour at the address listed in Schedule One;
 - (b) by sending a copy of the document by registered post to the regional office of the CCMA at the address listed in Schedule One; or
 - (c) by faxing or e-mailing the document to the regional office at a number or e-mail address listed in Schedule One. Documents filed by means of e-mail must be transmitted in MS Word or PDF ²format
- (2) A document is filed with the Commission when -
- (a) the document is handed to the regional office or an office of the Department of Labour listed in Schedule One;
 - (b) a document sent by registered post is received, or presumed to be received as provided for in Rule 8, by the regional office of the CCMA listed in Schedule One;
 - (c) the transmission of a fax is successfully completed; or

- (d) the e-mail is received in the regional office , as provided for in the Electronics Communications and Transactions Act 25 of 2002.
- (3) A party must only file the original of a document, if requested to do so by the Commission or a commissioner. A party must comply with a request to file an original document within seven (7) days of the request,

8 Documents and notices sent by registered post

Any document or notice sent by registered post by a party or the Commission is presumed, until the contrary is proved, to have been received by the person to whom it was sent seven (7) days after it was posted.

9 How to seek condonation for documents delivered late

- (1) This Rule applies to any referral document or application delivered outside of the applicable time period prescribed in the Act or these Rules.
- (2) A party must apply for condonation, in terms of Rule 31, when delivering the document to the Commission.
- (3) An application for condonation must set out the grounds for seeking condonation and must include details of the following:
 - (a) the degree of lateness;
 - (b) the reasons for the lateness;
 - (c) the referring parties' prospects of succeeding with the referral and obtaining the relief sought against the other party;
 - (d) any prejudice to the other party; and
 - (e) any other relevant factors.
- (4) The Commission may assist a referring party to comply with this Rule.

PART TWO CONCILIATION OF DISPUTES

10 How to refer a dispute to the Commission for conciliation

- (1) A party must refer a dispute to the Commission for conciliation by delivering a completed prescribed LRA Form 7.11 ('the referral document').
- (2) The referring party must -
 - (a) sign the referral document in accordance with Rule 4; and
 - (b) attach to the referral document, written proof, in accordance with Rule 6, that the referral document was served on the other parties to the dispute.

- (c) if the referral document is filed out of time, attach an application for condonation in accordance with Rule 9(3) read with Rule 31.
- (3) The Commission must accept, but may refuse to process, a referral document until sub-rule (2) has been complied with.

11 When must the Commission notify parties of a conciliation

- (1) The Commission must notify the parties in writing of a conciliation hearing at least –
 - (a) seven (7) days prior to the scheduled date in matters relating to Section 64, Section 65(2)(a) or Section 189A(8) of the Act;
 - (b) fourteen (14) days prior to the scheduled date, in the case of any other matter.
- (2) Despite sub-rule 1, the Commission may give the parties a shorter period of notice, if the parties have agreed or reasonable circumstances require a shorter period.
- (3) An additional seven (7) days must be provided, if a notice of conciliation in terms of this rule is sent by registered mail only.

12 Commission may seek to resolve dispute before conciliation

The Commission or a commissioner may contact the parties by telephone or other means, prior to the commencement of the conciliation, in order to seek to resolve the dispute.

13 What happens if a party fails to attend at conciliation

- (1) If a party who has referred a dispute fails to attend or to be represented as contemplated in Rule 25(1)(a), the commissioner may –
 - (a) continue with the proceedings;
 - (b) adjourn the conciliation to a later date within the 30-day period; or
 - (c) conclude the proceedings by issuing a certificate that the dispute remains unresolved.
- (2) In exercising a discretion in terms of sub-rule (1), a commissioner should take into account, amongst other things –
 - (a) whether the party has previously failed to attend a conciliation in respect of that dispute;
 - (b) any reason given for that party's failure to attend;
 - (c) whether conciliation can take place effectively in the absence of one or more of the parties;
 - (d) the likely prejudice to the other party of the commissioner's ruling; and
 - (e) any other relevant factors.

14 How to determine whether a commissioner may conciliate a dispute

If it appears during conciliation proceedings that a jurisdictional issue has not been determined, the commissioner must require the referring party to prove that the Commission has the jurisdiction to conciliate the dispute through conciliation.

14A Extension of conciliation period in terms of Section 135 (2A) of the Act

- (1) The conciliating commissioner or a party to a conciliation process may request an extension of the conciliation period referred to in Section 135.
- (2) The request must be made on the prescribed form and before the expiry of the conciliation period as determined in terms of Section 135.
- (3) The Director must within 2 (two) days of receipt of the request -
 - (a) consider whether:
 - (i) An extension is necessary to ensure a meaningful conciliation process;
 - (ii) The refusal to agree to the extension is unreasonable; and
 - (iii) There are reasonable prospects of reaching agreement; and
 - (b) Advise the parties on whether or not the extension is granted and where the extension is granted, the period of such extension.
- (4) The Director may not extend the conciliation period if the State is the employer party.

15 Issuing of a certificate in terms of Section 135(5)

A certificate issued in terms of Section 135(5) that the dispute has or has not been resolved, must identify the nature of the dispute and the parties as described in the referral document or as identified by the Commissioner during the conciliation proceedings.

16 Conciliation proceedings may not be disclosed

- (1) Conciliation proceedings are private and confidential and are conducted on a without prejudice basis. No person may refer to anything said at conciliation proceedings during any subsequent proceedings, unless the parties agree in writing or as ordered otherwise by a court of law.
- (2) No person, including a commissioner, may be called as a witness during any subsequent proceedings in the Commission or in any court to give evidence about what transpired during conciliation unless as ordered by a court of law or a Commissioner conducting an arbitration.

PART THREE
CON-ARB IN TERMS OF SECTION 191(5A)

17 Conduct of con-arb in terms of Section 191(5A)

- (1) The Commission must notify the parties in writing of a con-arb hearing at least fourteen (14) days prior the scheduled date, unless the parties agree to a shorter period or reasonable circumstances require a shorter period. If a notification is sent by registered mail an additional seven (7) days must be allowed.
- (2) A party that intends to object to a dispute being dealt with in terms of Section 191(5A), must deliver a written notice to the Commission and the other party, at least seven (7) days prior to the scheduled date in terms of sub-rule (1).
- (3) Sub-rule (2) does not apply to:
 - (a) a dispute relating to the dismissal of an employee for any reason related to probation or an unfair labour practice relating to probation;
 - (b) a dispute relating to a compliance order referred in terms of section 69(5) of the BCEA; or
 - (c) claims for failure to pay any amount owing referred in terms of section 73A of the BCEA
- (4) If a party fails to appear or be represented at a hearing scheduled in terms of sub-rule (1):
 - (a) the commissioner must conduct the conciliation on the date specified in the notification issued in terms of sub-rule (1), irrespective of whether a party has lodged a notice of objection in terms of sub-rule (2).
 - (b) Where the provisions of sub-rule 3 are applicable or no notice of objection has been lodged in terms of sub-rule (2), the commissioner must commence with the arbitration immediately after certifying that the dispute remains unresolved.
 - (c) Notwithstanding sub-rule 4(b), the commissioner having commenced the arbitration, retains a discretion, as contemplate in Section 138(5) of the Act, to adjourn the proceedings to a later date.
- (5) The provisions of these Rules that are applicable to conciliation and arbitration respectively, including rules on representation, apply with the changes required by the context, to the conciliation and arbitration parts of con-arb proceedings, respectively.
- (6) If the arbitration does not proceed or is not concluded on the date specified in terms of the notice in sub-rule (1), the Commission must schedule the matter for arbitration either in the presence of the parties or by notifying the parties in terms of Rule 21.

PART FOUR ARBITRATIONS

18 How to request arbitration

- (1) A party may request the Commission to arbitrate a dispute by delivering a duly completed LRA form 7.13.
- (2) The requesting party must -
 - (a) sign the request in accordance with Rule 4;
 - (b) attach to the request written proof that the request was served on the other parties to the dispute in accordance with Rule 6; and
 - (c) if the request is served out of time, attach an application for condonation in accordance with Rule 9(3).
- (3) The Commission must accept, but may refuse to process a request until sub-rule (2) have been complied with.
- (4) This Rule does not apply to con-arb proceedings held in terms of Section 191(5A) read together with rule 17.

19 When must the parties file statements

- (1) The Commission or a commissioner may direct -
 - (a) the requesting party in an arbitration to deliver a statement of case; and
 - (b) the other parties to deliver an answering statement.
- (2) A statement in terms of sub-rule (1) must -
 - (a) set out the material facts upon which the party relies and the legal issues that arise from the material facts; and
 - (b) be delivered within the time-period specified by the Commission or commissioner.
- (3) The commissioner has a discretion to continue with the matter despite non-compliance with a directive of the Commission or commissioner in terms of sub-rule (1). However, any non-compliance may be taken into account when considering costs at the conclusion of the arbitration hearing.

20 When the parties must hold a pre-arbitration conference

- (1) The parties to an arbitration must hold a pre-arbitration conference dealing with the matters referred to in sub-rule (3), if:
 - (a) both parties are represented by a trade union, employer's organisation, legal practitioner and/or candidate attorney.
 - (b) both parties agree to hold a pre-trial conference; or

- (c) directed to do so by the Convening Senior Commissioner, the Senior Commissioner in charge of a region or the presiding commissioner.
- (2) A pre-trial conference convened in terms of sub-rule (1)(a) and (b) must be convened at least fourteen (14) days prior to the date of the scheduled arbitration.
- (3) In a pre-arbitration conference, the parties must attempt to reach consensus on the following -
- (a) any means by which the dispute may be settled;
 - (b) facts that are agreed between the parties;
 - (c) facts that are in dispute;
 - (d) the issues that the Commission is required to decide;
 - (e) the precise relief claimed and if compensation is claimed, the amount of the compensation and how it is calculated;
 - (f) the sharing and exchange of relevant documents, and the preparation of a bundle of documents in chronological order with each page numbered;
 - (g) the manner in which documentary evidence is to be dealt with, including any agreement on the status of documents and whether documents, or parts of documents, will serve as evidence of what they appear to be;
 - (h) whether evidence on affidavit will be admitted with or without the right of any party to cross-examine the person who made the affidavit;
 - (i) which party must begin;
 - (j) the necessity for any on-the-spot inspection;
 - (k) securing the presence at the Commission of any witness;
 - (l) the resolution of any preliminary points that are intended to be taken;
 - (m) the exchange of witness statements;
 - (n) expert evidence;
 - (o) any other means by which the proceedings may be shortened;
 - (p) an estimate of the time required for the hearing;
 - (q) the right of representation; and
 - (r) whether an interpreter is required and, if so, for how long and for which languages.

- (4) Unless a dispute is settled, the parties must draw up and sign a minute setting out the facts on which the parties agree or disagree.
- (5) A minute in terms of sub-rule (4) may also deal with any other matter listed in sub-rule (3).
- (6) The referring party must ensure that a copy of the pre-arbitration conference minute is delivered to the appointed commissioner seven (7) days prior to the date scheduled for the arbitration.
- (7) The commissioner may, after receiving a pre-arbitration minute -
 - (a) direct the parties to hold a further pre-arbitration conference; and / or
 - (b) issue any other directive to the parties concerning the conduct of the arbitration, including rescheduling the matter for hearing on another date.
- (8) The commissioner has a discretion to continue with the matter despite non-compliance with the directive in terms of sub-rule (1), or the provisions of sub-rule (4), (5) and/or (6). However, any non-compliance may be taken into account when considering costs at the conclusion of the arbitration hearing.

21 When must the Commission notify parties of an arbitration

The Commission must notify the parties in writing of an arbitration hearing at least twenty-one (21) days prior to the scheduled date, unless the parties agree to a shorter period or reasonable circumstances require a shorter period. If a notification is sent by registered mail only an additional seven (7) days must be allowed.

22 How to determine whether a commissioner may arbitrate a dispute

If during the arbitration proceedings it appears that a jurisdictional issue has not been determined, the commissioner must require the referring party to prove that the Commission has jurisdiction to arbitrate the dispute.

23 How to postpone an arbitration

- (1) An arbitration may be postponed -
 - (a) by written agreement between the parties; or
 - (b) by application to the Commission and on notice to the other parties in terms of sub-rule (3).
- (2) The Commission must postpone an arbitration without the parties appearing if -
 - (a) all the parties to the dispute agree in writing to the postponement; and
 - (b) the written agreement for the postponement is received by the Commission at least seven (7) days prior to the scheduled date of the arbitration.

- (3) If the conditions of sub-rule (2) are not met, any party may apply in terms of Rule 31 to postpone an arbitration by delivering an application to the other parties to the dispute and filing a copy with the Commission before the scheduled date of the arbitration.
- (4) After considering the written application, the Commission may -
 - (a) without convening a hearing, postpone the matter; or
 - (b) convene a hearing to determine whether to postpone the matter.

PART FIVE

RULES THAT APPLY TO CONCILIATIONS AND ARBITRATIONS AND CON-ARBS

24 Where a conciliation or arbitration will take place

- (1) A dispute must be conciliated or arbitrated in the region in which the cause of action arose or the employer's principal place of business is located, unless a senior commissioner in the head office of the Commission directs otherwise.
- (2) The Commission within a region determines the venue for conciliation or arbitration proceedings.

25 Representation before the Commission

- (1) (a) In conciliation proceedings a party to the dispute may appear in person or be represented only by -
 - (i) if the party is an employer, *a director or employee* of that party and, in addition, if it is a close corporation, a member or employee of that close corporation;
 - (ii) any member of that party's registered *trade union or registered employers' organisation or an office bearer or official as defined in the Act or an office bearer or official as defined in the Act of a registered federation of trade unions or registered federation of employers' organisations;*
 - (iii) if the party is a registered *trade union*, any member of that trade union or *any office bearer or official as defined in the Act and authorized to represent that party or an office bearer or official as defined in the Act of a registered federation of trade unions and authorized to represent that party;* or
 - (iv) if the party is a registered *employers' organisation*, any *director or employee* of an employer that is a member of that employers' organisation or *an official or office bearer as defined in the Act and authorized to represent that party or an office bearer or official as defined in the Act of a registered federation of employers' organisations and authorized to represent that party.*

- (v) if a party is the department of labour, any employee or official of the department of labour.
- (b) Subject to paragraph (c), in any arbitration proceedings a party to the *dispute* may appear in person or be represented only by -
- (i) a *legal practitioner*;
 - (ii) a *candidate attorney*; or
 - (iii) an individual entitled to represent the party at conciliation proceedings in terms of sub-rule (1)(a).
- (c) If the *dispute* being arbitrated is referred in terms of section 69(5), 73 or 73A of the BCEA or is *about the* fairness of a *dismissal* and a party has alleged that the reason for the dismissal relates to the *employee's* conduct or capacity, a party is not entitled to be represented by a *legal practitioner* or a *candidate attorney* in the proceedings unless -
- (i) the commissioner and all the other parties consent;
 - (ii) the commissioner concludes that it is unreasonable to expect a party to deal with the *dispute* without legal representation, after considering -
 - (a) the nature of the questions of law raised by the *dispute*;
 - (b) the complexity of the *dispute*;
 - (c) the public interest; and
 - (d) the comparative ability of the opposing parties or their representatives to deal with the *dispute*.
- (d) In any facilitation of large scale retrenchments as contemplated in section 189A(3) of the Act, a party may appear in person or be represented by:
- (i) a director or employee of the party, and, if a close corporation, a member or employee of that close corporation;
 - (ii) any member, office-bearer or official of that party's registered trade union; or
 - (iii) any member, office-bearer or official of that party's registered union or registered employers' organisation.
- (e) No representation by a legal practitioner or candidate attorney shall be allowed in facilitations of large scale retrenchments as contemplated in section 189A(3).
- (f) No person representing a party in proceedings before the Commission in a capacity contemplated in sub-rule (1)(a) or (b), other than a legal practitioner or candidate attorney contemplated

in sub-rule (1)(b)(i) and (ii), may charge a fee or receive a financial benefit in consideration for agreeing to represent that party.

- (2) If the party to the dispute objects to the representation of another party to the dispute or the commissioner suspects that the representative of a party does not qualify in terms of this rule, the commissioner must determine the issue.
- (3) The commissioner may call upon the representative to establish why the representative should be permitted to appear in terms of this rule.
- (4) A representative must tender any documents requested by the commissioner for the purposes of sub-rule (3), including constitutions, payslips, contracts of employment, documents and forms or recognition agreements and proof of membership of a trade union or employers' organisation.
- (5) Despite the provisions of sub-rule (1), a commissioner may exclude any person who is representing a party in any proceedings on the basis that they are a member of the same employers' organisation as an employer party, or a member of an employers' organisation that is a party to proceedings, if the commissioner, after enquiring into the matter and considering relevant representations, believes that –
 - (a) the representative joined the employer's organisation for the purpose of representing parties in the Commission; or
 - (b) the representative's participation in the dispute resolution process –
 - (i) would be contrary to the purpose of the rule which is to promote inexpensive and expeditious dispute resolution in a manner that is equitable to all parties;
 - (ii) is not in keeping with the objectives of the Labour Relations Act 66 of 1995; or
 - (iii) may have the consequence of unfairly disadvantaging another party to the dispute.”
- (6) Despite the provisions of this rule, but subject to the provisions of sub-rule (1)(f), the commissioner may, on application brought in accordance with rule 31, allow a person not contemplated by sub-rule (1) to represent a party at arbitration proceedings before the commission, after considering -
 - (a) whether it is unreasonable to expect the applicant party to deal with the dispute without representation, after considering the factors set out in sub-rule 1(c)(ii)(a) to (d);
 - (b) the reason why a person contemplated in rule 25 cannot represent the applicant party, which includes affordability, if applicable;
 - (c) the ability of the proposed representative to meaningfully represent the applicant;

- (d) whether the proposed representative is subject to the oversight and discipline of a professional or statutory body;
- (e) whether the proposed representative will contribute to the fairness of the proceedings and the expeditious resolution of the dispute;
- (f) prejudice to the other party; and
- (g) any other relevant factors.

26 How to join or substitute parties to proceedings

- (1) The Commission or a commissioner may, at any stage prior to the conclusion of an arbitration or hearing, make an order joining any number of persons as parties in the proceedings if:
 - (a) The right of the referring party to relief depends on substantially the same question of law or fact, which, if a dispute were to be referred separately against the person sought to be joined, it would arise in a separate claim;
 - (b) the party to be joined has a substantial interest in the subject matter of the proceedings; or
 - (c) the party to be joined may be prejudicially affected by the outcome of the proceedings.
- (2) A Commission or commissioner may make an order in terms of sub-rule (1) -
 - (a) on own accord;
 - (b) on application by a party; or
 - (c) if a person entitled to join the proceedings applies at any time during the proceedings to intervene as a party.
- (3) An application in terms of this Rule must be made in terms of Rule 31.
- (4) When making an order in terms of sub-rule (1), a commissioner may -
 - (a) give appropriate directions as to the further procedure in the proceedings; and
 - (b) make an order of costs in accordance with these Rules.
- (5) If in any proceedings it becomes necessary to substitute a person for an existing party, any party to the proceedings may apply to the Commission for an order substituting that party for an existing party, and a commissioner may make such order or give appropriate directions as to the further procedure in the proceedings.
- (6) An application to join any person as a party to proceedings or to be substituted for an existing party must be accompanied by copies of all documents previously delivered, including the referral form, unless the person concerned or that person's representative is already in possession

of the documents. The application may be made at any stage prior to the conclusion of an arbitration hearing.

- (7) Subject to any order made in terms of sub-rules (4) and (5), a joinder or substitution in terms of this Rule does not affect any steps already taken in the proceedings.

27 How to correct the citation of a party

If a party to any proceedings has been incorrectly or defectively cited, the Commission may of its own accord, by consent of the parties or on application and on notice to the parties concerned, correct the error or defect.

28 When the Commission may consolidate disputes

- (1) The Commission or a commissioner may, of its own accord, by consent of the parties or on application, and on notice to the parties concerned, consolidate more than one dispute so that the disputes may be dealt with in the same proceedings.
- (2) The Commission or a commissioner may order consolidation of separate disputes of right, where-
- (a) the relief sought in each of the separate dispute to be consolidated, depends on the determination of similar or substantially the same questions of law and fact.
 - (b) there will be no substantial prejudice on the party or parties sought to be joined through a consolidation order;
 - (c) the balance of convenience favour such consolidation; and
 - (d) the CCMA has jurisdiction on all disputes sought to be consolidated.

29 Disclosure of documents

- (1) At any time after the request for arbitration, but not less than fourteen (14) days prior to the hearing date, either party may request the other party to disclose any documents or material relevant to the dispute.
- (2) The party to whom the request is made must respond to the request within five (5) days from the date on which the request was received.
- (3) A commissioner may either before or during the proceedings at his own accord, or on application, make an order as to the disclosure of relevant documents or other evidence.
- (4) Notwithstanding the above, the parties may agree on the disclosure of documents or other relevant evidence.

30 What happens if a party fails to attend arbitration proceedings before the Commission

- (1) If a party to the dispute fails to attend or be represented at any arbitration proceedings before the Commission, and that party-

- (a) had referred the dispute to the Commission, a commissioner may dismiss the matter by issuing a written ruling; or
- (b) had not referred the matter to the Commission, the commissioner may -
 - (i) continue with the proceedings in the absence of that party; or
 - (ii) adjourn the proceedings to a later date.
- (2) A commissioner must be satisfied that the party had been properly notified of the date, time and venue of the proceedings, before making any decision in terms of sub-rule (1).
- (3) If a matter is dismissed, the Commission must send a copy of the ruling to the parties within 14 days.

PART SIX APPLICATIONS

31 How to bring an application

- (1) This Rule applies to any -
 - (a) application for condonation, joinder, substitution, variation, rescission, or postponement;
 - (b) application in a jurisdictional dispute; and
 - (c) other preliminary or interlocutory application.
- (2) Subject to Rule 32, an application must be brought at least fourteen (14) days prior to the date of the hearing on notice to all persons who have an interest in the application.
- (3) The party bringing the application must sign the notice of application in accordance with Rule 4 and must state -
 - (a) the title of the matter;
 - (b) the case number assigned to the matter by the Commission, if available;
 - (c) the relief sought;
 - (d) the address at which the party delivering the document will accept delivery of all documents in the proceedings;
 - (e) that any party that intends to oppose the matter must deliver a notice of opposition and answering affidavit within five (5) days after the application has been delivered to it;

- (f) that the application may be heard in the absence of a party that does not comply with subparagraph (e); and
 - (g) that a schedule is included listing the documents that are material and relevant to the application.
- (4) The application must be supported by an affidavit. The affidavit must clearly and concisely set out -
- (a) the names, description and addresses of the parties;
 - (b) a statement of the material facts, in chronological order, on which the application is based, in sufficient detail to enable any person opposing the application to reply to the facts;
 - (c) a statement of legal issues that arises from the material facts, in sufficient detail to enable any party to reply to the document;
 - (d) if the application is filed outside the relevant time period, grounds for condonation in accordance with Rule 9; and
 - (e) if the application is brought urgently, the circumstances why the matter is urgent and the reasons why it cannot be dealt with in accordance with the time frames prescribed in these Rules.
- (5) (a) Any party opposing the application may deliver a notice of opposition and an answering affidavit within five (5) days from the day on which the application was served on that party.
- (b) A notice of opposition and an answering affidavit must contain, with the changes required by the context, the information required by sub-rules (3) and (4) respectively.
- (6) (a) The party initiating the proceedings may deliver a replying affidavit within three (3) days from the day on which any notice of opposition and answering affidavit are served on it.
- (b) The replying affidavit must address only issues raised in the answering affidavit and may not introduce new issues of fact or law.
- (7) A commissioner may permit the affidavits referred to in this Rule to be substituted by a written statement.
- (8) In an urgent application, the Commission or a commissioner-
- (a) may dispense with the requirements of this Rule; and
 - (b) may only grant an order against a party that has had reasonable notice of the application.
- (9) (a) The Commission must allocate a date for the hearing of the application once a replying affidavit is delivered, or once the time limit for delivering a replying affidavit has lapsed, whichever occurs first.

- (b) The Commission must notify the parties of the date, time and place of the hearing of the application.
 - (c) Applications may be heard on a motion roll.
- (10) Despite this Rule, the Commission or a commissioner may determine an application in any manner it deems fit, provided that the Commission or the commissioner informs the parties of how the process will be conducted and gives the parties an opportunity to be heard.

31A How to apply for Picketing Rules or the determination of disputes relating thereto

- (1) This rule applies to:
- (a) applications for Picketing Rules in terms of Section 69(6B);
 - (b) disputes relating to the application or interpretation of a picketing agreement or picketing rules determined by the commissioner; and
 - (c) disputes relating to an issue concerning picketing contemplated by section 69(8).
- (2) An application must be brought in a prescribed form with supporting documentation.³
- (3) The application must be served on all relevant parties.
- (4) Unless the parties agree otherwise, the Commission must set down the Application within 2 (two) days of receipt of the application.

31B How to apply for the enforcement of Written Undertakings and/or Compliance orders

- (1) This Rule applies to any -
- (a) application for an undertaking to be made an arbitration award in terms of Section 68(3) of the BCEA; and
 - (b) application for a compliance order to be made an arbitration award in terms of Section 73(1) of the BCEA;
- (2) An application must be brought in a prescribed form⁴, to which the following documents must be attached:
- (a) a copy of the undertaking or compliance order;
 - (b) in the case of a compliance order, proof that the compliance order was served on the employer in accordance with the BCEA;

- (c) Any documents related to the securing an Undertaking or issuing of a Compliance order, including, a complaint or grievance, an inspection report or other notes made during an inspection and any relevant records of the employer.
 - (d) Inspector Confirmatory Affidavit, if the inspector is not the one signing the prescribed form.
 - (e) Supporting witness or third party affidavits, where applicable.
 - (f) Any other relevant documents.
- (3) The application must be signed and commissioned by the referring party and served on all persons who have an interest in the matter, including the employer and the employee.
 - (4) An employer may, subject to the provisions of the BCEA, object to a written undertaking or compliance order being made an arbitration award by serving and filing an affidavit setting out its objections in accordance with the provisions of this rule.
 - (5) An objection affidavit in terms of sub-rule 4 must be delivered, supported by relevant documents, to the Department of Labour and any affected employee(s) and filed with the Commission within five (5) days from the date on which the application was served on the employer.
 - (6) The party initiating the proceedings may deliver a reply within three (3) days from the day on which any objection is served on it.
 - (7) The reply must address only issues raised in the objection affidavit contemplated in sub-rule 4 and may not introduce new issues of fact or law.
 - (8) The Commission must, once a reply is delivered or the time limit for delivering a reply has lapsed, whichever occurs first, appoint a commissioner to determine the application by considering the documents filed in terms of this Rule.
 - (9) Despite sub-rule 7, the commissioner may, if he/she considers it appropriate, request allocation of a hearing date, in which event:
 - (a) the Commission must notify the parties of the date, time and place of the hearing of the application;
 - (b) the Applications may be heard on a motion roll.

32 How to apply to vary or rescind arbitration awards or rulings

An application for the variation or rescission of an arbitration award or ruling must be made within fourteen (14) days of the date on which the applicant became aware of the arbitration award or ruling.

33 How to apply to refer a dismissal dispute to the Labour Court

- (1) An application in terms of Section 191(6) of the Act to refer a matter to the Labour Court, must be delivered -

- (a) within ninety (90) days of a certificate that the dispute has not been resolved being issued; or
 - (b) by a party that has not requested arbitration, within fourteen (14) days of the referral for arbitration being filed.
- (2) Despite sub-rule (1), a party that requests arbitration may not thereafter make an application in terms of Section 191(6).
 - (3) The application must state the grounds on which a party relies in requesting that the dispute be referred to the Labour Court.
 - (4) If any party to the dispute objects to the matter being referred to the Labour Court, that party must state the grounds for the objection within seven (7) days of receipt of the application.
 - (5) The Commission must notify the parties of its decision in terms of Section 191(8) within fourteen (14) days of receiving the objection.
 - (6) In the event that the request has been granted, the party who applied for the referral by the director must refer the matter to the Labour Court in line with rule 11 of the Labour Court rules.

PART SEVEN
Section 188A INQUIRY

34 How to request an inquiry in terms of Section 188A

- (1) An employer requesting the Commission to conduct an inquiry, must do so by delivering a completed LRA Form 7.19 to the Commission.
- (2) The employee must sign the LRA Form 7.19 unless the employee has agreed in terms of Section 188A(4)(b)⁵ to the inquiry in a contract of employment or the inquiry is held in accordance with a collective agreement, in which case a copy of the contract or the collective agreement must be attached to the Form.
- (3) When filing the LRA Form 7.19, the employer must pay the prescribed fee to the Commission. Payment of the fee may only be made by -
 - (a) bank guaranteed cheque; or
 - (b) electronic transfer into the bank account of the Commission.
- (4) Within seven (7) days of receiving a request in terms of sub-rule (1) and payment of the prescribed fee, the Commission must notify the parties to the inquiry of when and where the inquiry will be held.
- (5) Unless the parties agree otherwise, the Commission must give the parties at least seven (7) days notice of the commencement of the Inquiry.

- (6) The Commission is only required to refund a fee paid in terms of sub-rule (3), if the Commission is notified of the resolution of the matter prior to issuing a notice in terms of sub-rule (4).

PART EIGHT GENERAL

35 Condonation for failure to comply with the Rules and form

- (1) Subject to sub-rule (3), the Commission or a commissioner may condone any failure to comply with any provision of these Rules, on good cause shown.
- (2) In exercising its powers and performing its functions the Commission may act in such a manner as it deems expedient in the circumstances in order to achieve the objects of the Act. In doing so it shall have regard to substance rather than form, save where the Act provides otherwise.
- (3) The provisions of this Rule do not apply to Rule 25.

36 Recordings of Commission proceedings

- (1) The Commission must keep a record of -
- (a) all processes except conciliations, unless otherwise stated in these Rules;
 - (b) any arbitration award or ruling made by a Commissioner.
- (2) The record must be kept by means of a digital recording and, if practically possible, also by legible notes.
- (3) A party may request a copy of the record or a portion of a record kept in terms of sub-rule (2), on payment of the costs where applicable.

37 How to have a subpoena issued and served

- (1) Any party who requires the Commission or a commissioner to subpoena a person in terms of Section 142(1) of the Act, must file a completed LRA Form 7.16 together with a written motivation setting out why the evidence of the person to be subpoenaed is necessary.
- (2) A party requesting the Commission to waive the requirement for the party to pay witness fees in terms of Section 142(7) (c) must set out the reasons for the request in writing at the time of requesting the Commission to issue a subpoena in respect of that witness. The Commission's decision must be made in writing and delivered when issuing the subpoena.
- (3) An application in terms of sub-rule (1) must be filed with the Commission at least fourteen (14) days prior to the arbitration hearing, or as directed by the commissioner hearing the arbitration.
- (4) The Commission may refuse to issue a subpoena if-
- (a) the party does not establish why the evidence of the person is necessary;

- (b) the party subpoenaed does not have seven (7) days in which to comply with the subpoena;
 - (c) not satisfied that the party requesting the subpoena has paid the prescribed witness fees, reasonable travel costs and/or subsistence expenses of the person subpoenaed.
- (5) A subpoena must be served:
- (a) by the person who has requested the issuing of the subpoena or by the Sheriff, at least seven (7) days prior to the scheduled date of the arbitration by;
 - (b) by delivering a copy of it to the person subpoenaed personally;
 - (c) by sending a copy of it by registered post to the subpoenaed person's –
 - (i) residential address;
 - (ii) place of business or employment; or
 - (iii) post office box or private bag number;
 - (d) by leaving a copy of it at the subpoenaed person's place of residence or place of business or employment with a person who apparently is at least sixteen (16) years of age and is residing or employed there.
- (6) Service of a subpoena must be accompanied by proof of payment of the prescribed witness fees for one day in accordance with the tariff of allowances published by notice in the Government Gazette in terms of Section 142(7) of the Act and the witnesses' reasonable travel costs and subsistence expenses.
- (7) Sub-rules (4)(c) and (5)(b) do not apply if the Commission, in terms of Section 142(7)(c), has waived the requirement to pay witness fees.

37A Expert witnesses

A party intending to call an expert witness shall give seven (7) days, prior to the hearing, notice thereof to the Commission and the other party to the dispute together with a summary of the proposed evidence of such witness, any document on which the witness will rely during evidence and the basis on which the witness is regarded to be an expert to enable the other party to consider the summary and obviate the need for any postponement.

38 Payment of witness fees

- (1) A witness subpoenaed in any proceedings in the Commission must be paid a witness fee in accordance with the tariff of allowances published by notice in the *Government Gazette* in terms of Section 142(7) of the Act.
- (2) The witness fee must be paid by -
 - (a) the party who requested the Commission to issue the subpoena; or

- (b) the Commission, if the issuing of the subpoena was not requested by a party or if the Commission waives the requirement to pay witness fees in terms of Section 142(7)(c) .
- (3) Despite sub-rule (1), the commissioner may, in appropriate circumstances, order that a witness receives no fee or reasonable travel costs and subsistence expenses or only part of such fees or expenses.

39 Order of costs in an arbitration

- (1) In any arbitration proceedings, the commissioner may make an order for the payment of costs according to the requirements of law and fairness and when doing so should have regard to -
 - (a) the measure of success that the parties achieved;
 - (b) considerations of fairness that weigh in favour of or against granting a cost order;
 - (c) any with prejudice offers that were made with a view to settling the dispute;
 - (d) whether a party or the person who represented that party in the arbitration proceedings acted in a frivolous and vexatious manner –
 - (i) by proceeding with or defending the dispute in the arbitration proceedings, or
 - (ii) in its conduct during the arbitration proceedings;
 - (e) the effect that a cost order may have on a continued employment relationship;
 - (f) any agreement concluded between the parties to the arbitration concerning the basis on which costs should be awarded;
 - (g) the importance of the issues raised during the arbitration to the parties as well as to the labour community at large;
 - (h) any other relevant factor.
- (2) A commissioner may make an award of costs in favour of a party who appears or is represented in arbitration by a person contemplated in rule 25(1)(a) in respect of reasonable disbursements actually incurred in the conduct of its case in the arbitration. A commissioner who makes an award in terms of this provision must specify clearly the items and amounts in respect of which costs are ordered.
- (3) A commissioner may make an award of costs in respect of the legal fees of a party that is represented in an arbitration by a legal practitioner or candidate attorney, only if the other parties to the arbitration were represented by a legal practitioner or candidate attorney.

- (4) An award for costs in terms of sub-rule (3) must be in the amount of –
- (a) in respect of the first day of an arbitration (including any arbitration concluded in a single hearing) – R7 000-00 (VAT inclusive);
 - (b) in respect of each additional day of an arbitration – R4 700-00 (VAT inclusive).
- (5) An award for costs in respect of a candidate attorney must be 50 percent of the amount set out in sub-rule (4).

40 Certification and enforcement of arbitration awards

- (1) An application to have an arbitration award certified must be made on -
- (a) LRA Form 7.18 in respect of an award by a commissioner;
 - (b) LRA Form 7.18A in respect of an award in arbitration conducted under the auspices of a bargaining council.
- (2) Any arbitration award that has been certified in terms of Section 143 of the Act that -
- (a) orders the payment of an amount of money may be enforced by execution against the property of the employer party by the Sheriff of the court in the Magisterial district where the employer party resides, or conducts business;
 - (b) orders the performance of an act other than the payment of money may be enforced by way of contempt proceedings instituted in the Labour Court.
- (3) For the purposes of sub-rule (2), an arbitration award includes an award of costs in terms of Section 138(10), a taxed bill of costs in respect of an award of costs and an arbitration fee charged in terms of Section 140(2).
- (4) The amount of money that may be enforced through execution by the Sheriff in terms of this Rule includes–
- (a) The amount that is ordered to be paid in terms of the award;
 - (b) Any interest on that amount calculated in terms of section 143(2);
 - (c) The Sheriff's costs permitted in terms of the Magistrate's Court Tariff for Sheriffs.
- (5) In the event that the CCMA financially assisted the party in whose favour the award was granted in the enforcement or execution thereof, the CCMA may, if the costs of the execution were not realized therein, collect such costs, with interest, directly from the defaulting party.

40A Payment of an arbitration fee ordered in terms of section 140 of the Act

- (1) Where the commissioner, having found that the dismissal was procedurally unfair, orders payment of an Arbitration fee in terms of 140(1) of the Act:

- (a) The arbitration fee shall be the fee set out in the Commission's Tariff of Fees, as gazette annually.
- (b) The employer must pay the prescribed fee to the Commission within 14 (fourteen) days of receipt of the award ordering payment of such a fee.
- (c) Payment of the fee may only be made by –
 - (i) bank guaranteed cheque, delivered to any of the CCMA's offices; or
 - (ii) electronic transfer into the bank account of the Commission

41 What words mean in these Rules

- (1) Any expression in these Rules that is defined in the Labour Relations Act, 1995 (Act 66 of 1995), has the same meaning as in that Act and -
- (2) **'Act'** means the Labour Relations Act, 1995 (Act 66 of 1995), and includes any regulation made in terms of that Act;
- (3) **'Association'** means any unincorporated body of persons;
- (4) **'BCEA'** means Basic Conditions of Employment Act
- (5) **'Commission'** means the Commission for Conciliation, Mediation and Arbitration established by Section 112 of the Act;
- (6) **'Commissioner'** means a Commissioner appointed in terms of Section 117 of the Act;
- (7) **'Con-arb'** means proceedings held in terms of Section 191(5A);
- (8) **'Deliver'** means serve on other parties and file with the Commission;
- (9) **'Director'** means the Director of the Commission appointed in terms of Section 118 of the Act, and includes any person delegated by the Director to perform any of the functions of the Director;
- (10) **'File'** means to lodge with the Commission in terms of Rule 7;
- (11) **'Labour Court'** means the Labour Court established by Section 151 of the Act and includes any judge of the Labour Court;
- (12) **'Party'** means any party to proceedings before the Commission;
- (13) **'Regional Registrar'** means the regional registrar of the Commission appointed in terms of Section 120 of the Act in each of the regions, or any other person authorised to act in the place of the regional registrar;
- (14) **'Public holiday'** means a public holiday referred to in Section 1 of the Public Holidays Act, 1994 (Act 36 of 1994);
- (15) **'Rules'** means these Rules and includes any footnote to a rule;

- (16) **'Senior Commissioner'** means a senior commissioner appointed in terms of Section 117 of the Act and includes any person delegated by the senior commissioner to perform any of the functions of the senior commissioner;
- (17) **'Serve'** means to serve in accordance with Rule 5 and 'service' has a corresponding meaning;
- (18) **'Taxing officer'** means any employee of the Commission appointed by the Director in terms of Rule 39.

SCHEDULE ONE**ADDRESSES OF THE COMMISSION**

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Corner Hill and Oxford Streets, East London, 5201
Private Bag X9084, East London, 5200
Tel: (043) 702 7500; Fax: (043) 702 7569

Fort Beaufort

529 Old Kwateba Building, Alice Road, Fort Beaufort
P O Box 538, Fort Beaufort, 5720
Tel: (046) 645 4686; Fax: (046) 645 4453

Graaff-Reinet

Launder Building, 63 Church Street, Graaff-Reinet, 6280
P O Box 342, Graaff-Reinet, 6280
Tel: (049) 892 2142; Fax: (049) 891 1150

Grahamstown

20 High Street, Grahamstown, 6140
P O Box 2002, Grahamstown, 6140
Tel: (046) 622 2104; Fax: (046) 622 5327

King Williams Town

34 Arthur Street, King Williams Town, 5601
P O Box 260, King Williams Town, 5600
Tel: (043) 643 4756/7; Fax: (043) 643 3343

Lusikisiki

Corner Stanford and Jakaranda Streets, Lusikisiki
P O Box X1002, Lusikisiki, 4820
Tel: (039) 253 1996/7; Fax: (039) 253 1995

Maclear

133 Van Riebeeck Street, Maclear, 5480
P O Box 397, Maclear, 5480
Tel: (045) 932 1424/6; Fax: (045) 932 1208

Mdantsane

1 Mazaule, NU 1, Mfafa Street, Mdantsane
Private Bag X19, Mdantsane, 5219
Tel: (043) 761 3151; Fax: (043) 761 4526

Mount Ayliff

26 Bridge Street, Mount Ayliff, 4735
Private Bag X530, Mount Ayliff, 4735
Tel: (039) 254 0282/89/91; Fax: (039) 254 0303

Mthatha

Standard Bank Building, 106 Chatam Street, Umtata, 5990
Private Bag X5080, Umtata, 5100
Tel: (047) 501 5620/17; Fax: (047) 501 5631 / (047) 531 0494

Port Elizabeth

1162134 Govan Mbeki Avenue, Port Elizabeth, 600
Private Bag X6045, Port Elizabeth, 6000
Tel: (041) 506 5000/0; Fax: (041) 506 5101/5073/4

Queenstown

10 Robinson Road, Queenstown, 5320
P O Box 323, Queenstown, 5320
Tel: (045) 807 5400; Fax: (045) 838 1621

Uitenhage

15A Chase Street, Uitenhage, 6230
P O Box 562, Uitenhage, 6320
Tel: (041) 992 4627; Fax: (041) 991 1220

FREE STATE**Bethlehem**

37 Louw Street, Bethlehem
P O Box 1244, Bethlehem, 9700
Tel: (058) 303 5293; Fax: (058) 303 4100

Bloemfontein

Corner Maitland & West Burger Streets, Bloemfontein
P O Box 2058, Bloemfontein, 9300
Tel: (051) 411 6400; Fax: (051) 447 6067

Botshabelo

158 Canon Building, Botshabelo, 9781
P O Box 963, Thabu Nchu, 9780
Tel: (051) 534 3789; Fax: (051) 534 3622

Ficksburg

Quart House A and B, 28 Voortrekker Street, Ficksburg
P O Box 655, Ficksburg, 9730
Tel: (051) 933 2299; Fax: (051) 933 3705

Harrismith

43 Stuart Street, Harrismith
P O Box 748, Harrismith, 9880
Tel: (058) 623 2977; Fax: (058) 622 1869

Kroonstad

Corner 2 Buitekant and Station Streets, Kroonstad
P O Box 437, Kroonstad, 9500
Tel: (056) 215 1812; Fax: (056) 215 1772

Petrusburg

34 Ossewa Street, Petrusburg
P O Box 260, Petrusburg, 9932
Tel: (053) 574 0932; Fax: (053) 574 0623

Phuthaditjhaba

Corner Lieta and Moropotsane Streets, Phuthaditjhaba
Private Bag X27, Phuthaditjhaba, 9866
Tel: (058) 713 0373; Fax: (058) 713 6704

Sasolburg

No 1, Die Akker Building, Fichardt Street, Sasolburg
P O Box 473, Sasolburg, 9470
Tel: (016) 970 3200; Fax: (016) 976 2192

Welkom

Raymond House, 53 Mooi Street, Welkom
P O Box 463, Welkom, 9460
Tel: (057) 391 0200; Fax: (057) 391 0201

Zastron

24 A Gustavus Street, Zastron
P O Box 325, Zastron, 9950
Tel: (051) 673 1471; Fax: (051) 673 1491

GAUTENG**Alberton**

Mercedes Place, 89 Voortrekker Road, Alberton, 1450
Private Bag X2, Alberton, 1450
Tel: (011) 861 6130 / 31; Fax: (011) 861 6151/086 660 4270

Atteridgeville

Corner WF Nkomo Street and Kalafong Road, Pretoria West, Pretoria
P O Box 662, Atteridgeville, 0008
Tel: (012) 373 4434/5/8; Fax (012) 373 4436/ 086 567 7055

Benoni

10 Woburn Avenue, Woburn Heights, Benoni
Private Bag X1446, Benoni, 1500
Tel: (011) 747 9600/06; Fax: (011) 422 3369/ 086 5613 518

Boksburg

Lakeside Building, Corner Market and Bank Street, Boksburg, 1459
Private Bag X13, Boksburg, 1460
Tel: (011) 898 3340/2/9; Fax: (011) 917 1472/ 086 556 2810

Brakpan

Old Post Office Building, Corner Voortrekker and High Streets, Brakpan
Private Bag X007, Brakpan, 1540
Tel: (011) 744 9000; Fax: (011) 740 1438

Bronkhorstspuit

40 Botha Street, Bronkhorstspuit
P O Box 127, Bronkhorstspuit, 1020
Tel: (013) 932 0197/8; Fax: (013) 935 1227/ 086 632 9541/ 086 625 2147

Carletonville

Corner Osmium and Amethyst Streets, Carletonville
Private Bag X2043, Carletonville, 2500
Tel: (018) 788 3281; Fax: (018) 788 6602/ 086 603 3907

Garankuwa

Setlalentoa Street, Zone 5, Garankuwa
Private Bag X1023, Garankuwa, 0208
Tel: (012) 700 0290/ 0255; Fax: (012) 700 0015

Germiston

Volkkas Building, 141 Victoria Street, Germiston
Private Bag X1041, Germiston, 1400
Tel: (011) 345 6300/2; Fax: (011) 873 42219/ 086 577 06921

Johannesburg

145 Commissioner Street, (Corner Small Street), Nedbank Mall Building, Johannesburg, 2000
PO Box 7482, Johannesburg, 2000
Tel: (011) 223 1000/01; Fax: (011) 223 1126

Kempton Park

Trust Bank Building, Ground Floor, Corner Voortrekker and Wolff Streets, Kempton Park
P O Box 686, Kempton Park, 1620
Tel: (011) 975 9301/7; Fax: (011) 975 9301/ 086 544 2264

Krugersdorp

Foley Street, 6 Factoria, Luipaardsvlei
P O Box 4002, Luipaardsvlei, 1743
Tel: (011) 955 4420/3; Fax: (011) 955 4424

Mamelodi

Mini Munitoria Building, 17281 Makhubela Street, Mamelodi West
P O Box 69, Silverton, 0127
Tel: (012) 812 9502; Fax: (012) 812 9516/ 086 624 1794

Nigel

Corner 4th Avenue and Hendrik Verwoerd Street, SARS building, Nigel
P O Box 214, Nigel, 1490
Tel: (011) 814 7095/7; Fax: (011) 814 5561

Pretoria

239 Concillium Building, Corner Nana Sita and Thabo Sehume Streets, Pretoria
P O Box 393, Pretoria, 0001
Tel: (012) 309 5000; Fax: (012) 320 5627/ 086 620 7329

Randburg

Corner Oak & Hill Street, Hillview Centre, Ground Floor, Randburg
P O Box 1794, Randburg, 2125
Tel: (011) 781 8144; Fax: (011) 781 8149/ 086 623 9189

Randfontein

Fountain Plaza, 2 Main Reef Road, Randfontein
P O Box 63, Randfontein, 1760
Tel: (011) 693 3618/9/3650/3731/2/3; Fax: (011) 412 3659/ 086 546 3673

Roodepoort

125 Main Reef Road, Technikon, Roodepoort
P O Box 485, Roodepoort, 1725
Tel: (011) 766 2000; Fax: (011) 763 3413/ 086 619 0694

Sandton

9th Street, 424 Marlboro, Sandton
P O Box 273, Sandton, 2012
Tel: (011) 444 7631; Fax: (011) 444 8872/ 086 603 7920

Soshanguve

2322 Block F, Neat & Fast Building, Soshanguve
P O Box 08, Soshanguve, 0152
Tel: (012) 730 0500; Fax: (012) 797 4867/ 086 620 9592

Soweto

2 Khumalo Road, A Centre, Orlando West, Soweto
P O Box 4560, New Canada, 2000
Tel: (011) 983 8700; Fax: (011) 939 1207/ 086 6229 255

Springs

Expo Building, 2nd Floor Corner 7th Street and Park Avenue, Springs, 1559
P O Box 931, Springs, 1560
Tel: (011) 365 3700/03; Fax: (011) 362 6639/ 086 558 8862

Temba

Shop no 4 Jubilee Mall, Corner Harry Gwala & Jubilee Road, Temba
Private Bag X2022, Hammanskraal, 0400
Tel: (012) 727 1364/1367/1369/1429/1435/1436/1437; Fax: (012) 727 1432

Vanderbijlpark

Nashua Centre, 64 Eric Louw Street, Vanderbijlpark
Private Bag X054, Vanderbijlpark, 1900
Tel: (016) 981 0280; Fax: (016) 933 8204/ 086 603 7228

Vereeniging

14 Andasta Building, 22 Merriman Avenue, Vereeniging
Private Bag X04, Vereeniging, 1930
Tel: (016) 430 0000; Fax: (016) 422 9405/ 086 6610 985

KWAZULU-NATAL**Dundee**

63 Victoria Street, Dundee
P O Box 445, Dundee, 3000
Tel: (034) 212 3147/8; Fax: (034) 212 2368

Durban

Government Buildings, Masonic Grove, Durban
P O Box 10074, Marine Parade, 4056
Tel: (031) 336 1500; Fax: (031) 336 1506

Estcourt

75 Phillip Street, Estcourt
PO Box 449, Estcourt, 3310
Tel: (036) 342 9361/9369; Fax: (036) 352 3364

Kokstad

Corner Parker and Hope Street, Kokstad
P O Box 260, Kokstad, 4700
Tel: (039) 727 2140/5643/4931/5361; Fax: (039) 727 1942

Ladysmith

35 Keate Street, Ladysmith
Private Bag X9926, Ladysmith, 3370
Tel: (036) 638 1900/1/2/3; Fax: (036) 638 1914

Newcastle

29 Scott Streets, Newcastle
P O Box 985, Newcastle, 2940
Tel: (034) 312 6038/3334; Fax: (034) 312 6047

Pietermaritzburg

370 Langalibalele Street, Pietermaritzburg
Private Bag X9048, Pietermaritzburg, 3200
Tel: (033) 341 5300; Fax: (033) 394 5069

Pinetown

49 Kings Road, Pinetown, 3610
PO Box 1025, Pinetown, 3600
Tel: (031) 701 7740; Fax: (031) 701 7782

Port Shepstone

17 Bisset Street, Port Shepstone
P O Box 379, Port Shepstone, 4240
Tel: (039) 682 2406/7; Fax: (039) 682 5417

Prospecton

1 Prospecton Place, Prospecton
P O Box 343, Umbongintwini, 4120
Tel: (031) 913 9700; Fax: (031) 913 9732

Richards Bay

11 Lira Rink Road, Richards Bay
Private Bag X20033, Empangeni, 3880
Tel: (035) 780 8700; Fax: (035) 789 3781

Richmond

60 Shepstone Street, Richmond
P O Box 852, Richmond, 3780
Tel: (033) 212 2768; Fax: (033) 212 4137

Stanger

12 Cato Street, Stanger
P O Box 138, Stanger, 4450
Tel: (032) 551 4291/7300; Fax: (032) 551 2301

Ulundi

Unit A, Wombe Street, Block 2C, Ulundi
Private Bag X56, Ulundi, 3838
Tel: (035) 879 8800/02/42; Fax: (035) 879 1702

Verulam

13 Wick Street, Verulam
P O Box 1144, Verulam, 4340
Tel: (032) 541 5600/03; Fax: (032) 533 1416

Vryheid

99 Landrose Street, Vryheid
P O Box 430, Vryheid, 3100
Tel: (034) 980 8992/8820; Fax: (034) 980 9217

LIMPOPO**Giyani**

Government Building, Giyani Main Road, Giyani
Private Bag X9682, Giyani, 0826
Tel: (015) 812 9041; Fax: (015) 812 4197

Groblersdal

1 Second Avenue, Groblersdal
Private Bag X8679, Groblersdal, 0470
Tel: (013) 262 3150/2983; Fax: (013) 262 2408

Jan Furse

116 Lefa Building, Schoonoord Road
Private Bag X433, Jane Furse, 1085
Tel: (013) 265 7210/7125; Fax: (013) 265 1879

Lebowakgomo

Magistrate's Complex, Lebowakgomo
Private Bag X69, Lebowakgomo, 0737
Tel: (015) 633 9360; Fax: (015) 633 6850

Lephalale

Nicolet Building, 4 Muller Street, Lephalale
Private Bag X695, Lephalale, 0555
Tel: (014) 763 2162; Fax: (014) 763 2419

Makhado

Ground Floor, Progress Paleis, 102 Krogh Street, Louis Trichardt
Private Bag X2434, Louis Trichardt, 0920
Tel: (015) 516 0207/1025; Fax: (015) 516 3018

Modimolle

84 Limpopo Street, Modimolle
Private Bag X1006, Modimolle, 0510
Tel: (014) 717 1046/8; Fax: (014) 717 1051

Mokopane

52 Rabe Street, Mokopane
Private Bag X2459, Mokopane, 0600
Tel: (015) 491 5973; Fax: (015) 491 2437

Phalaborwa

21 Potgieter Avenue, Phalaborwa
Private Bag X01042, Phalaborwa, 1390
Tel: (015) 781 5114; Fax: (015) 781 5751

Polokwane

99 A Landdros Maries Street, Polokwane
Private Bag X9686, Polokwane, 0700
Tel: (015) 299 5000/5010; Fax: (015) 297 2534 /299 5021

Seshego

4004 G Nelson Mandela Drive, Seshego
Private Bag X4020, Seshego, 0742
Tel: (015) 223 7020/7220; Fax: (015) 223 6750/1681

Thohoyandou

Investec Building, Mphephu Street, Thohoyandou
Private Bag X5025, Thohoyandou, 0950
Tel: (015) 960 1300/16; Fax: (015) 962 1309

Tzaneen

Boulevard Building, 73 Agatha Street, Tzaneen
Private Bag X4049, Tzaneen, 0850
Tel: (015) 306 2600; Fax: (015) 307 1153

MPUMALANGA**Barberton**

Shop No 11, Eurika Centre, Nourse Street, Barberton
Private Bag X1634, Barberton, 1300
Tel: (013) 712 3066/3353; Fax: (013) 712 5346

Bethal

9 Vuyisile Mini Street, Bethal
Private Bag X1029, Bethal, 2310
Tel: (017) 647 2383/5212; Fax: (017) 647 1678

Carolina

Chief Albert Luthuli Municipality Premises, Corner Voortrekker & Fersveldt Streets, Carolina
Private Bag X718, Carolina, 1185
Tel: (017) 843 1077/2111; Fax: (017) 843 1178

Emalahleni (Witbank)

36 Mandela Avenue, Corner Escombe & Nelson Mandela Streets, Emalahleni
Private Bag X27293, Emalahleni, 1035
Tel: (013) 653 3800/656 1422-28; Fax: (013) 653 3849/656 1429

Eestehoek

89 Embhuleni Hospital Road, Mkwanazi Complex, Elukwatini
Private Bag X 1013, Elukwatini, 1192
Tel: (017) 883 2414

Ermelo

Merino Trust Building, Corner De Jager and Joubert Streets, Ermelo
Private Bag X9054, Ermelo, 2350
Tel: (017) 819 7632/3010; Fax: (017) 811 5223/4113

KwaMhlanga

Building No 6, Government Building, KwaMhlanga
Private Bag X4016, KwaMhlanga, 1022
Tel: (013) 947 3173/2484/3378; Fax: (013) 947 2073

Malelane

Malelane Labour Centre, 1st Floor ABSA Building, 19 Lorenzo Road, Malelane
P O Box 1112, Sidlamafa, 1332
Tel: (013)-7901528 /1682/1359; Fax: (013) 7901584

Mashishing (Lydenburg)

51 De Klerk Street, Lydenburg
Private Bag X20081, Lydenburg, 1120
Tel: (013) 235 2368/9; Fax: (013) 235 1436

Mbombela (Nelspruit)

29 Brown Street, Alroe Park, Nelspruit
Private Bag X11298, Nelspruit, 1200
Tel: (013) 753 2844/5/6 or (013) 755 2640; Fax: (013) 752 3270

Middelburg

Emily Hobhouse Building, 175 Cowen Ntuli Street, Middelburg
Private Bag X251833, Middelburg, 1050
Tel: (013) 283 3600; Fax: (013) 282 6682/9205

Piet Retief

Balalas Building, 42 Kotze Street, Piet Retief
Private Bag X34, Piet Retief, 2380
Tel: (017) 826 1883/4; Fax: (017) 826 0869

Sabie

Old Spar Centre, 10th Avenue, Sabie
Private Bag X523, Sabie, 1260
Tel: (013) 764 2105/6; Fax: (013) 764 2379

Secunda

4 Waterson Street, Sunset Park, Secunda
Private Bag X9057, Secunda, 2302
Tel: (017) 631 2585/2652; Fax: (017) 631 2672

Standerton

Caroto Building, 14 Vry Street, Standerton
Private Bag X2001, Standerton, 2430
Tel: (017) 712 1351/4809; Fax: (017) 712 3841

NORTH WEST**Brits**

Reinaldo Building, Corner McClean and Korporasie Streets, Brits
P O Box 2978, Brits, 0250
Tel: (012) 252 3068; Fax: (012) 252 3091

Christiana

Suidwes Building, 3 Pretorius Street, Christiana
P O Box 558, Christiana, 2680
Tel: (053) 441 2120; Fax: (053) 441 2278

Klerksdorp

Corner Voortrekker and Anderson Streets, Klerksdorp
P O Box 461, Klerksdorp, 2570
Tel: (018) 464 8700; Fax: (018) 462 7751

Lichtenburg

45 Church Street, Lichtenburg, 2748
P O Box 1162, Lichtenburg, 2740
Tel: (018) 632 4323; Fax: (018) 632 1895

Mafikeng

25 Lex Court Building, Tillard Street, Mafikeng
Private Bag X2154, Mafikeng, 2754
Tel: (018) 381 1010/11; Fax: (018) 381 5231

Mogwase

Block K, Ground Floor, Mogwase Shopping Complex, Mogwase
Private Bag X1023, Mogwase, 0314
Tel: (014) 555 5693; Fax: (014) 555 5663

Potchefstroom

Old Volkskas Building, 90 Church Street, Potchefstroom
P O Box 1001, Potchefstroom, 2520
Tel: (018) 297 5100; Fax: (018) 294 6853

Rustenburg

1st Floor, Shoprite Checkers Building, Church Street, Rustenburg
P O Box 262, Rustenburg, 0300
Tel: (014) 592 8214; Fax: (014) 597 1288

Taung

Stand 232, Behind Taung Station Post Office, Taung Station
P O Box 518, Taung Station, 8580
Tel: (053) 994 1679; Fax: (053) 994 1478

Vryburg

27 Nelson Street, Vryburg, 8600
P O Box 1822, Vryburg, 8600
Tel: (053) 927 5221; Fax: (053) 927 5006

NORTHERN CAPE**Calvinia**

Department of Labour, 21 Dorp Street, Calvinia
P O Box 68, Calvinia, 8190
Tel: (027) 341 1280; Fax: (027) 341 1281

De Aar

New Lisbon Building, 23 Main Street, Corner Main and Voortrekker Streets, De Aar
P O Box 622, De Aar, 7000
Tel: (053) 631 0455; Fax: (053) 631 1172

Kimberley

Laboria House, Corner Pniel & Compound Streets, Kimberley, 8300
Private Bag x 5012, Kimberley, 8300
Tel: (053) 838 1500; Fax: (053) 838 1618

Kuruman

Magistrate Complex, 818 Seweding Road, Kuruman
P O Box 2467, Kuruman, 8460
Tel: (053) 712 3870; Fax: (053) 712 3953

Postmasburg

Laboria House, 46 Main Street, Postmasburg
PO Box 774, Postmasburg, 8420
Tel: (053) 313 0641; Fax: (053) 313 1569

Springbok

126B Overberg Avenue, Springbok
P O Box 510, Springbok, 8240
Tel: (027) 718 1058/9; Fax: (027) 712 2433

Upington

Old Post Office Building, Schroder Street, Upington
P O Box 476, Upington, 8800
Tel: (054) 331 1098; Fax: (054) 332 2654

WESTERN CAPE**Beaufort West**

4 Voortrekker Street, Beaufort West
P O Box 346, Beaufort West, 6970
Tel: (023) 414 3427; Fax: (023) 414 3425

Bellville

1st Floor, 20 Charl Malan Street, Bellville
P O Box 1789, Bellville, 7535
Tel: (021) 941 7000; Fax: (021) 941 7092

Cape Town

Thomas Boyde Building, 22 Parade Street, Cape Town
P O Box 872, Cape Town, 8000
Tel: (021) 468 5500/02/04; Fax: (021) 468 5510

George

Labour Centre, 35 Albert Street, Albert, George
Private Bag X6545, George, 6530
Tel: (044) 801 1200; Fax: (044) 801 1251

Knysna

Old Van Halderens Building, Clyde Street, Knysna
P O Box 452, Knysna, 6570
Tel: (044) 302 6800; Fax: (044) 382 5159

Mitchell's Plain

Old Post Office Building, 5th Ave Polka Square, Town Centre, Mitchell's Plain
P O Box 205, Mitchell's Plain, 7785
Tel: (021) 391 0591; Fax: (021) 391 0761

Mossel Bay

Shoprite Building, Corner Marsh and Church Streets, Mosselbay
P O Box 2538, Mosselbay, 6500
Tel: (044) 691 1140/1; Fax: (044) 691 1519

Oudtshoorn

13 Regent Street, Oudtshoorn
P O Box 336, Oudtshoorn, 6620
Tel: (044) 203 6100/279 2386; Fax: (044) 272 4804

Paarl

68 Breda Street, Paarl
P O Box 24, Paarl, 7620
Tel: (021) 872 2020/74; Fax: (021) 872 6290

Somerset West

Standard Bank Building, 1st Floor, 117 Main Road, Somerset West
P O Box 404, Somerset West, 7130
Tel: (021) 852 6535; Fax: (021) 851 4459

Vredenburg

85 Main Road, Vergelegenpark, Vredenburg
Private Bag X16, Vredenburg, 7380
Tel: (022) 713 1952; Fax: (022) 713 3416

Worcester

90A Durban Street, Worcester
P O Box 227, Worcester, 6850
Tel: (023) 346 5200; Fax: (023) 342 7507